# FLEXTIME®



Flextime® is a unique premium program offered to Thoreau Club tennis players. Flextime® offers an unconditional guarantee that you'll never be without a playing partner in your skill level and chosen time, with unlimited tennis and complimentary instruction for one inclusive monthly fee.

## The Unique Benefits of Flextime®

- An unconditional guarantee that you will always have a playing partner at your skill level and chosen time whenever you want to play
- Unlimited tennis matches with no additional court fees
- Complimentary instruction through Tennis University to improve your game

### Flextime® Player Responsibilities

The unique privileges of Flextime® bring with it unique responsibilities to ensure your success within the Flextime® system. Flextime® players agree to the following, as each Flextime® player is an integral and essential part of our playing partner delivery system to every other Flextime® player in their skill level:

- Always be on time and ready to play prior to your match time.
- Play up or down in skill level graciously whenever assigned. Understand and accept that playing down is an opportunity to improve and playing up is an opportunity to test your progress.
- Play singles or doubles willingly and graciously whenever assigned.
- Be positive, friendly and gracious toward assigned playing partners.
- Comply with all Flextime® procedures, reservation guidelines, and player requirements.

#### Flextime® Procedures

- An N.T.R.P Player Profile is a critical and required component for participation in the Flextime® program. In order to maintain the accuracy and quality of match pairings, players may be asked to re-evaluate.
- Reservations may be made by calling or visiting the Flextime® desk during the Matchmaker Hours of 8:00 am to 6:00 pm on weekdays and 8:00 am to 1:00 pm on weekends.
- Reservations are accepted 6 or more Matchmaker hours, but less than two days prior to the time you wish to play.
- Flextime® players may hold only one Flextime® match or clinic reservation at a time, with the exception of an unfilled clinic space, which may be reserved no more than 2 hours in advance of the start of the clinic.
- Flextime® players will sign in at Member Services upon arrival

#### How To Make a Reservation

Phone: (978) 831-1241

Email: flextime@thoreau.com

**Text:** (978) 254-1983

#### Flextime® Reservation Hours

**Monday - Friday:** 8:00 AM - 6:00 PM **Saturday - Sunday:** 8:00 AM - 1:00 PM

