

Swim School Policies & Procedures

Registration Policy

Registration is completed online thru the website, or on the phone with Aquatics staff. *All participants must have a credit card on file and payment must be received before the first day of your session.*

For Monday to Thursday sessions, registration must be completed by the Thursday before class to ensure proper staffing.

Thunder and Lightning Policy

In the event of thunder or lightning in the area, Lifeguards will clear the pools and deck. All patrons will be directed inside to seek shelter in the main Club building. If after 30 minutes there is no further thunder or lightning, the pools will re-open.

Cancellation Policy

In the event The Thoreau Club cancels a scheduled group swim lesson you are entitled to a credit or refund for the missed class.

Makeup Policy

There are no makeup classes available for students who miss their scheduled class. In the event the student misses a scheduled group swim lesson for illness you are entitled to a credit or refund for the missed class (a doctor's note must be presented).

Diaper Policy

In order to maintain an ultra-clean pool, children who are not fully toilet trained must wear two diapers. (1) Disposable swim diaper and (1) reusable swim diaper.

Schedule Policy

The Thoreau Club reserves the right to amend or cancel a class due to low enrollment. We believe that learning is best fostered in a social environment.