

## Summer 2018 Swim School Policies & Procedures

### **Registration Policy**

Summer session registration is completed online thru the website, or on the phone with Aquatics staff. *All participants must have a credit card on file and payment must be received before the first day of your session.*

For Monday to Thursday sessions, registration and payment must be completed by the Friday before class to ensure proper staffing.

### **Thunder and Lightning Policy**

In the event of thunder or lightning in the area, Lifeguards will clear the pools and deck. All patrons will be directed inside to seek shelter in the main Club building. If after 30 minutes there is no further thunder or lightning, the pools will re-open.

### **Refund Policy**

During the summer session, there are no refunds or credits given for missed or cancelled classes. Exceptions are only granted if presented with a doctor's note.

### **Makeup Policy**

During the summer session, there are no makeup classes scheduled for missed or cancelled classes.

### **Diaper Policy**

In order to maintain an ultra-clean pool, children who are not fully toilet trained must wear two diapers. (1) Disposable swim diaper and (1) reusable swim diaper.

### **Schedule Policy**

The Thoreau Club reserves the right to amend or cancel a class due to low enrollment. We believe that learning is best fostered in a social environment.