

# Thoreau Swim School Policies

## Registration:

Registration is completed online thru the website, or on the phone with Aquatics staff. All participants must have a credit card on file and payment must be received before the first day of your session.

## Makeup Policy:

The Thoreau Club does not provide "makeup" classes for students that miss a regularly scheduled lesson.

## Illness Policy:

If your child is unable to attend a regularly scheduled lesson due to illness or injury, you may receive a refund or credit for the value of the missed class. A doctor's note is required.

## Cancellation Policy:

In the event that The Thoreau Club cancels swim lessons (example: Snowstorm) you will receive a refund for the value of the missed class. During periods of inclement weather, please check our website homepage for updates on the status of swim programs.

## Diaper Policy:

In order to maintain an ultra-clean pool, children who are not fully toilet trained must wear two layers. (1) Disposable swim diaper and (1) reusable swim diaper or rubber pants.

## Schedule Policy:

The Thoreau Club reserves the right to amend or cancel a class due to low enrollment. We believe that learning is best fostered in a social environment.